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FOREWORD

We have collected under one cover the regulations which will affect you as a full-time MBA student. They are presented as guidelines and answers to your anticipated questions. Please read them carefully because you will be responsible for planning your educational experience within the confines of the policies of the University of Pittsburgh (the University) and the Joseph M. Katz Graduate School of Business (Katz). Please refer to this manual each time you enroll for classes.

We cannot guarantee that the current regulations and curriculum will be in effect for the duration of your enrollment in the MBA Program. However, appropriate notice will be sent to you concerning any changes. You are responsible for such changes in regulations that may be made during the period of matriculation.

This student handbook, also known as the *Information and Procedures Manual*, is not intended to limit your invitation to contact the Joseph M. Katz Graduate School of Business should you desire to do so. You are welcome to make an appointment with Katz staff, write, email, or call at any time concerning your student status. The Student Services office, 301 Mervis Hall (412-648-1666), will be able to answer most questions which may arise.

Best wishes for a challenging, exciting and productive career at the Katz School.

Bev Bolden

Director of Student Services – Masters Programs and Diversity Recruiter Joseph M. Katz Graduate School of Business University of Pittsburgh

STATUTE OF LIMITATIONS

The regulations of Katz require the completion of all degree requirements within *four* (4) years of original registration. Under extraordinary circumstances, this statute may be extended, one year at a time, to a maximum of six years. Under no circumstances will a student be allowed more than six years to complete the MBA degree. Requests for extensions of the statute of limitations will be considered by the Director of Student Services – Masters Programs upon written request. The request for the extension must be detailed and such request must be filed before the end of the statutory period.

This statute of limitations also governs the acceptability of transfer credits. Presented as part of the MBA degree, credits earned outside of Katz must have been earned within the four year period of the date of graduation. Credits more than four years old, but less than six years old as of graduation, will be considered for acceptance upon written petition to the Director of Student Services – Masters Programs.

GRADING SYSTEM, POLICIES, AND PROCEDURES

GRADING SYSTEM

The grading system at Katz is based on the letter grades (A, B, C, D, F) with plus and minus values, in addition to special grades such as N (audit), W (withdraw), G (incomplete), and R (resignation from a term).

All academic records, as well as graduation, probation and dismissal decisions, are based on the following quality point assignments:

| Grade | Equivalent Quality Points |
|-------|---------------------------|
| | |
| A+ | 4.000 |
| Α | 4.000 |
| A- | 3.750 |
| B+ | 3.250 |
| В | 3.000 |
| B- | 2.750 |
| C+ | 2.250 |
| С | 2.000 |
| C- | 1.750 |
| D+ | 1.250 |
| D | 1.000 |
| D- | 0.750 |
| F | 0.000 |

A minimal cumulative quality point average (QPA) of 3.0 ('B' average) is required to qualify for graduation from the MBA program. The median grade for core courses should be about a B+. Guidelines for the grading distribution of Katz MBA courses (required and elective) should be the following:

| Grade | Recommended Distribution |
|--------------|--------------------------|
| A+, A and A- | 30 – 40% |
| B+ and B | 55 – 65% |
| B- and below | 05 – 15% |

INCOMPLETE GRADES ('G' GRADES)

If a student is unable to complete assigned coursework for a given class due to extenuating personal circumstances, a temporary incomplete grade, known as a "G" grade, may be assigned to the student's academic record by the course instructor. Those individuals who are assigned with a G-grade are required to complete course requirements no later than one year after the term in which the course was taken. *Example*: Incomplete coursework for a class taken during the Fall 2014 term must be completed by the end of the Fall 2015 term in order to receive a final letter grade for credit. After the one-year deadline has elapsed, the G-grade will remain on the record indefinitely, and the student will be required to re-register for the course if it is needed to fulfill requirements for graduation. It is the student's responsibility to adhere to the one-year deadline and to ensure that all incomplete grades have been completed by his/her graduation.

Please note that a student must gain the permission of the course instructor, with as much advanced notice as possible, to be assigned an incomplete G-grade; one should not assume that by not completing coursework that an incomplete G-grade will automatically be assigned to his/her student record. Furthermore, grading decisions fall under the purview of Katz faculty. Ultimately, the course instructor has the reasonable right to approve or deny the request for an incomplete G-grade.

GRADE REPORTS AND TRANSCRIPTS

At the conclusion of the University's academic terms — end of fall, spring, and summer semesters — grades are available online via <u>PeopleSoft Student Center</u>. Under University regulations, instructors may not post grades by social security number. The student may wish to check with an instructor for advanced notification of a grade. The Student Services office does not report grades to the student at the end of each term. <u>Student transcripts</u> may be obtained from the Registrar's Office, G-3 Thackeray Hall.

Upon request, the Student Services office will provide students with an unofficial transcript of academic progress, known as an Internal Academic Report. These reports contain all completed coursework, grades, and overall QPA. For helpful tips to access student grade information, visit the <u>University Registrar Grades website</u>.

GRADE CHANGES

Students requesting grade changes should consult with the course instructor. If a grade change is warranted, the instructor must complete a grade change request form in order to officially change the grade on all academic records. The instructor may obtain a grade change request form from the Student Services office: the Student Services office will not issue a grade change form to a student.

AUDITING COURSES

MBA courses may be audited at Katz. Upon the successful completion of the course, the letter grade 'N' will appear on the student's transcript though the course credits will not be included

in the calculation of the QPA. In order to audit a course, the following guidelines must be followed:

- 1. A fully endorsed 'Course Audit Request Form' must be submitted to the Student Service Office prior to the conclusion of the add/drop period of the academic term in which the student intends to take the course.
- 2. The course instructor must approve all requests for course audits.
- 3. The student must be enrolled in the course. Tuition is assessed for courses which are audited.
- 4. Any course that will be counted toward the fulfillment of graduation requirements, elective or required courses alike, must be taken for a letter grade and therefore *cannot* be audited.
- 5. In order to successfully complete the course audit, students must adhere to all requirements set by the course instructor, which may include homework assignments, readings, examinations, etc.

COURSE EXEMPTION

Exemption from any MBA core required course involves either successfully passing an exemption exam or by consent of Katz faculty. Regarding the former, successfully passing an examination exam *will not* reduce the number of total credits required for graduation but will grant the student the opportunity to take additional elective courses of his/her choice across any desired discipline. Regarding the latter, exemption via Katz faculty approval typically involves a graduate-level educational equivalent course from an accredited institution. Please contact your academic advisor for more information regarding the course exemption process.

WITHDRAWAL FROM COURSES

Withdrawal from courses is permitted when the necessary paperwork is approved by the course instructor and the Director of Student Services - Masters Programs. Course withdrawals occur *after* the designated add/drop period for a given term but *before* finals week of said course. It is important to note that a student will *not* be issued a tuition refund for course withdrawals. The deadline to formally withdraw from a class is detailed in the academic calendar for each term made available online via the 'Calendar' section of StudentNet.

The letter grade 'W', which signifies a course withdrawal, will appear on the student's official transcript. Course withdrawals will not adversely impact a student's QPA: a 'W' grade carries no quality points and therefore is not calculated into the QPA. However, a course withdrawal cannot be substituted for an 'F' grade.

RETAKING COURSES

Katz will permit a student to retake up to six (6) credits of academic coursework with the approval of the Director of Student Services-Masters Programs. If a student receives an "F" grade in a required course, he/she must repeat the course. The grades of both the original and repeated course will appear on the transcript but only the latter grade will be calculated into

the student's QPA, regardless of the grade earned. If a student would like to retake a course, he/she is required to complete a 'Course Repeat Form' available in the Student Services office. Please note that this policy does not apply to withdrawal 'W' grades.

ELECTIVE COURSE OPTIONS

In addition to pursing MBA electives offered at the Katz School, qualified students may take courses across various programs and schools throughout the University of Pittsburgh and within the greater Pittsburgh area, provided that the student has acquired appropriate permissions and approvals to do so. The following short list offers alternative options:

Doctoral Program, Katz School

In addition to taking MBA electives, qualified students may take courses in the PhD program with Katz faculty approval. Doctoral seminars at Katz meet once a week, usually in the late afternoon. Information on doctoral course offerings may be obtained by contacting the <u>Katz doctoral office</u>.

Alternative Graduate Programs, University of Pittsburgh

Electives may also be taken in programs at other schools in the University. These must be graduate-level courses with significant management content. A student interested in taking graduate-level courses at another University of Pittsburgh school should discuss the matter with an academic advisor before enrolling in the course. It is the student's responsibility to make sure that they will receive a letter grade in the course; Katz will not accept a passing (P), satisfactory (S), or non-letter grades.

Cross-Registration, Greater Pittsburgh institutions

Cross-registration is offered through the Pittsburgh Council on Higher Education (PCHE), a program that permits full-time students to attend courses at various participating colleges and universities. AACSB-accredited institutions in the greater Pittsburgh area include: Carnegie Mellon University, Tepper School of Business; Duquesne University, John F. Donahue Graduate School of Business; and Robert Morris University. Cross-registration is limited to full-time MBA students registered during the fall and spring terms only. Students interested in cross-registration should contact academic advisors for more information and may refer to the Cross-Registration form under the 'Academics' section of StudentNet.

TRANSFER OF GRADUATE LEVEL COURSES AND RELOCATION

Katz permits One-Year MBA students to transfer up to 17 graduate-level credit hours from <u>AACSB-accredited MBA programs</u>. Two-Year MBA students may transfer up to 19 graduate-level credit hours toward his/her program from AACASB-accredited institutions. These credits *cannot* have been applied toward another degree. A verification letter stating as such may be requested from the Student Services office to ensure that studies from another institution did not resulted in a degree and therefore are fully transferable toward the Katz MBA.

Furthermore, all courses must be completed with a grade of 'B' or better to be eligible for transfer consideration. Undergraduate courses will not be considered – *only graduate courses* are applicable for requesting transfer of credits.

Due to the robust nature of dual- and joint-degree programs – specifically, the established curriculum and program requirements necessary for simultaneously pursuing multiple graduate-level degrees – students in such programs are prohibited from applying transfer credits toward their respective degrees.

If a student intends to apply previously earned graduate toward his/her MBA degree, the student must complete a Transfer Credit Request form, available via the <u>'Forms' section of StudentNet</u>. Completed forms should be returned to the Student Services office. The student will be informed of the request results after the paperwork has been reviewed by the appropriate Katz faculty members.

If a student must relocate during his/her studies at Katz, the student may earn credits at an AACSB-accredited MBA program to complete the Katz MBA program. The same transfer credit procedures apply as for transferring previously earned graduate credits. Each course from an alternative institution must be pre-approved for transfer *prior to enrollment*. Courses taken at other institutions may or may not be approved by the Katz faculty. Thus, obtaining approval before enrollment may save valuable time and money. One important stipulation **requires students to be enrolled for at least one Katz course during his/her graduating term**.

Note that all transfer credits are subject to the guidelines imposed by the statute of limitations. Thus, in order to be counted toward the Katz MBA, all transfer credits must have been taken within four years from the date of graduation at Katz. See the 'Statute of Limitations' section for more details.

DEAN'S LIST

The dean's list for full-time MBA students is compiled at the end of each academic term. Students recognized with the honor of the Dean's List are notified by mail directly from the dean. To be eligible for the dean's list a student must have earned a term QPA of **3.75 or higher.**

ACADEMIC PROBATION AND DISMISSAL POLICY (FULL-TIME PROGRAMS)

The probation and dismissal guidelines applicable to full-time programs are as follows:

- 1. Upon completion of the Fall term, Year One:
 - A. If a student's QPA is below 2.250, the student will be dismissed from the program.
 - B. If a student's QPA is from 2.250 to 2.749, the student will be notified of impending dismissal. If extenuating circumstances exist, the student may submit a petition to the Director of MBA Programs. The Director will present this petition to the Masters

Performance Committee (MPC) for review. The MPC may 1) dismiss the student from the program; 2) permit him/her to remain in the program on academic probation; or 3) place the student on probation and extend his/her program of study at a reduced load. In all cases where a student is placed on probation, the MPC will provide specific academic performance requirements to be achieved by the student within a particular time frame in order to re-establish good standing. If these specific requirements are not met in the defined time period, the student will again be considered for dismissal from the program.

C. If a student's QPA is from 2.750 to 2.999, the student will be placed on academic probation and presented with academic performance requirements that are to be achieved within a particular time frame to re-establish good standing. If the student does not meet the specified performance requirements in the defined time period, his/her performance again will be reviewed by the MPC. The MPC will have the options of 1) allowing the student to continue on probation if success seems probable, with specified time frame and performance requirements; 2) continue on probation while permitting the student to extend his/her program at a reduced credit load; or 3) dismissing the student from the program.

2. Upon completion of Spring 1, Year One:

A. If a student's QPA is **below 2.500**, the student will be dismissed from the program.

B. If a student's QPA is from 2.500 to 2.749 and the student has not been on academic probation prior to this, he/she will be notified of impending dismissal from the program. If extenuating circumstances exist, the student may submit a petition to the Director of Masters Programs. The Director will present this petition to the Masters Performance Committee (MPC) for review. The MPC will review the student performance and the stated extenuating circumstances. The MPC may allow the student to remain in the program on academic probation and to extend his/her program of study at a reduced load if there is reason to believe that academic success is imminent. The MPC also has the option to dismiss the student from the program at this point. If the student's QPA is from 2.750 to 2.999, he/she will be placed on academic probation and will be presented with academic performance requirements that are to be achieved within a particular time frame to re-establish good standing. If the student does not meet the specified performance requirements in the defined time period, his/her performance again will be reviewed by the MPC. The MPC will have the option of allowing the student to continue on probation if success seems probable, placing the student on probation and permitting him/her to extend their program at a reduced credit load, or dismissing the student from the program.

C. If a student's QPA is from 2.500 to 2.999 and the student has been on academic probation since the completion of Fall 1, he/she will be notified of impending dismissal from the program. If extenuating circumstances exist, the student may submit a

petition to the Director of MBA Programs. The Director will present this petition to the Masters Performance Committee (MPC) for review. The MPC will review the student performance and the stated extenuating circumstances. The MPC may allow the student to remain in the program on academic probation and to extend his/her program of study at a reduced load if there is reason to believe that academic success is imminent. The MPC also has the option to dismiss the student from the program at this point.

3. Any exceptions to these guidelines and procedures may be considered only through written petition to the Director of MBA Programs.

STANDARDS OF ACADEMIC INTEGRITY

The Katz statement of academic integrity is provided to all new students at orientation for review and endorsement. Copies of this document are available in the MBA office. If a student finds him/herself in a situation where academic integrity guidelines seem unclear, he/she should seek the advice of an instructor or the Director of Student Services - Masters Programs.

AREAS OF CONCENTRATION

Although a student's concentration/major will not appear formally on any University record or diploma, students may wish to include a concentration on their resume. It is recommended that each student inform both the Student Services office as well as the Career Management office of his/her area intended concentration of study as soon as possible in order for those offices to better advise each student with regard to recommended course selection and sequencing. Concentrations are defined as nine (9) credits of coursework in addition to the core required course in a specific functional area.

Concentrations include:

- Finance
- Management Information Systems
- Marketing
- Operations Management and Decision Science
- Organizational Behavior & Human Resources Management
- Strategy, Environment and Organization

MULTICULTURAL LEARNING TEAMS (MLT)

During the first term of student, students will work together in Multicultural Learning Teams (MLT groups). Students will be assigned to groups of 4-5 students who will generally be scheduled for the same sections of core required courses throughout the first term. Beyond the advantage of sharing a similar in-class schedule with peers in each group, students will likely prepare projects together, aid each other with studies, and form smaller teams for case discussions, simulating real business organizations and the managerial skills used.

ENROLLMENT PROCEDURES

NEW STUDENTS/FALL TERM

The Student Services office will assign new students a schedule showing all course registration for the first term of study. All full-time students will be registered for the same core required courses as a cohort for this term, save for those students who warrant exemption from required classes. It is strongly recommended for new students to remain enrolled for these courses in order to make the best use of MLT group assignments. However, changes to the fall term schedule, including elective course selection, can be made during the first week of classes with approval of an academic advisor. Important fall term dates for adding and dropping courses can be referenced on the published academic calendar via StudentNet under the 'Calendar' tab.

CONTINUING STUDENTS/FUTURE TERMS

After the first term of study, students will be able to self-register for courses during a designated enrollment period via online registration. Information concerning the online registration process, including the <u>enrollment process</u>, is available on the University Registrar website. Important fall term dates for adding and dropping courses can be referenced on the published academic calendar via <u>StudentNet</u> under the 'Calendar' tab. Academic advisors are available for any questions that students may have regarding program requirements. *All students are responsible for registering themselves for classes by the Registrar's enrollment deadline in order to avoid late registration fees.*

GRADUATING STUDENTS

Students who plan to graduate at the end of the following term should complete a graduation application made available on StudentNet via the 'Forms' tab. Students expecting to graduate in the months of December or April should be able to register for classes before the majority of other full-time students in order to obtain the courses needed to complete all degree requirements. The University of Pittsburgh requires that a graduating student be registered for at least one credit during the term of expected graduation. It is possible to petition for a waiver of this policy, however the petition may be denied. It is encouraged that one works closely with his/her academic advisor to ensure a waiver is not necessary.

INACTIVE STUDENTS

A student is considered to be inactive if he/she has not registered for classes for three consecutive terms. To avoid being placed on inactive status and consequently applying for readmission, a student who must miss three (3) consecutive terms is advised to formally apply for a leave of absence to the Director of Student Services – Masters Programs.

If a student has been placed inactive, he/she must apply for readmission which involves filing a readmission form and paying a fee through the MBA Admissions Office. If a considerable amount of time has elapsed between the date of last attendance and the readmission date, the

student may be asked to submit another transcript, letters of recommendation, etc. Students should consult the MBA Admissions Office regarding these procedures.

A student should be aware that if he/she is inactive for long periods of time, he/she may not be able to complete the degree within the Statute of Limitations, even with the permitted extensions.

ADDING AND DROPPING COURSES

Students will have the ability to add and drop classes during a designated open enrollment period for a given term via the PeopleSoft Student Center online registration system. Students can find add/drop dates for a term on the published academic calendar made available on StudentNet via the 'Calendar' tab. Classes taken during the second seven-week session of a given term – Fall 2, Spring 2, and/or Summer 2 – must be formally dropped with the assistance of an academic advisor.

Please note: 'Dropping' a course and 'withdrawing' from a course are not the same action. Students withdrawing from a course after these dates will have a "W" (withdrawal) appear on their permanent transcript. If a student wishes to withdraw from a course, he/she can receive a withdrawal form in the Student Services office.

Students wishing to totally withdraw (resign) from an academic term should call the resignation service phone line at (412)-624-7585. This number answers 24 hours a day in order to process resignations. Additionally, if the student withdraws from all courses before the last day of the designated add/drop period, there is a 100% refund on tuition and fees for the term. Once the add/drop period has ended, tuition is refunded on a percentage basis according to when the student contacts the Student Accounts Office. More information regarding registration can be reference via the <u>University resignation website</u>.

All students are required to attend the section of the course for which they are officially registered. Instructors may submit an "F" grade if the student does not attend the appropriate section of a course.

TUITION CHARGES

Each full-time MBA student will be billed a flat tuition rate relative to his/her program of study. That is, One-Year or Dual Degree MBA programs will be billed the same rate appropriate for those programs when registering for 9-18 credits per term; Two-Year MBA students will be billed the same rate appropriate for that program when registering for 9-15 credits per term.

Additional per term expenses include mandatory university fees: Computer and Network fee; Health fee; Activities fee; Security, Safety and Transportation fee; Katz Professional Development fee.

If a student registers for credits above and beyond the maximum credit limit for his/her specific MBA program, the student will be billed the full-time flat rate plus a per-credit rate for the number of credits over the maximum credit limit. A student will also be billed at an in-state or out-of-state rate according to one's residency status. If the student would like to discuss instate tuition eligibility, he/she can reference the University's <u>Tuition Eligibility Guidelines</u> website.

Invoices, known as <u>eBills</u>, will be sent directly to one's Pitt email account. A student is responsible for verifying each term that their tuition charges and fees are billed appropriately. Any questions regarding charges on an invoice should be directed to the <u>Student Payment Center</u> in G-7 Thackeray Hall. Students may first wish to consult the Student Services office to answer or direct inquires more efficiently.

Tuition rates for the current academic year (Fall-Spring-Summer semesters) are available on the Katz Tuition and Financial Aid for MBA Programs website.

STUDENT INFORMATION

RELEASE OF INFORMATION

All students have the option of prohibiting the release of directory information relative to the student. By completing the form, the student confirms that he/she requests that the release of directory information may not be released by the university, including university email address, program of study, dates of attendance, and degree(s) achieved. For example, if a potential employer would call to confirm your degree, the university would not be able to comment. If for any reason you no longer wish to have this hold on your directory information, students can contact an advisor to have the hold lifted from the student's account.

ADDRESS CHANGES

NAME CHANGES

Please notify the Student Services office of any name changes. In addition, students must present proof of the <u>name change</u> (i.e., marriage certificate, divorce papers, court order, etc.) in order to change all University of Pittsburgh academic records.

IDENTIFICATION NUMBERS

The University of Pittsburgh will assign each student a Pitt identification number, known as a <u>PeopleSoft ID number</u>. This ID number will be used throughout your studies. *Social Security numbers are not required for registration, grades or tuition payments.*

TELEPHONE NUMBERS

As all students should notify the Student Services office of updated telephone numbers, so should they inform each instructor of their name, telephone number, and active email address. Instructors may need to contact students of class cancellations or class related activities. In addition, students can <u>update phone numbers</u> via the PeopleSoft Student Center.

STUDENT SERVICES

STUDENT SERVICES OFFICE

The Student Services office is located within the third-floor MBA Suite, 301 Mervis Hall. Office hours are typically Monday through Friday, 8:30am - 5:00pm. The Student Services staff is responsible for processing registrations, add/drop requests, and other forms for each academic term. They advise and monitor each student's academic progress throughout the MBA program. Students who would like to schedule an appointment with an academic advisor may do so via email or by phone. Appropriate contact information is detailed in the Katz directory (pp 20-22).

FINANCIAL AID AND STUDENT LOAN INQUIRY ASSISTANCE

All financial aid and student loan inquiries should be directed to the MBA Admissions Office, 301 Mervis Hall.

ACADEMIC COUNSELING

Questions pertaining to administrative changes in course sequencing, degree requirements, and/or academic issues should be directed to the appropriate graduate student advisor. In those relatively unusual circumstances in which a student is having academic difficulty which cannot be resolved through timely communication with the instructor concerned, such students should contact the Director of Student Services – Masters Programs (412-648-1668) immediately to determine what steps should be taken to resolve the problem(s).

EXTENDED ABSENCES

Students that need to miss classes for several days due to illness, personal matters or family emergencies should contact the graduate student advisor so that instructors can be notified promptly.

INDIVIDUAL COUNSELING AND THERAPY

The <u>University Counseling Center</u> provides confidential personal counseling for all university students. Appointments may be scheduled either in person at the William Pitt Student Union or by phone. Contact information is listed on the provided website.

COMMUNICATION

The following means of communication are used by faculty, staff and students:

StudentNet

Once you begin classes at Katz, you will no longer need to rely on the KASI interim website for information. Rather, as a matriculating student, you will find pertinent academic information posted by the Student Services office on the Katz Intranet, commonly referred to as StudentNet. This website is the go-to resource to reference academic information, schedules, calendars, curriculum plans, etc.

Electronic Monitors

Video monitors are located in the Atrium and the basement level of Mervis Hall. Check these monitors frequently for information on job openings, upcoming events, and other Career Services information.

Katz News Network

An email digest of upcoming events maintained by the Student Programs office. It will be emailed to you weekly.

Electronic Mail

Information about your <u>Pitt e-mail address</u> will be sent to your personal e-mail address from the Computing Services and Systems Department (CSSD).

Mailboxes

Student mailboxes are located on the ground floor of Mervis Hall. Please check the mailboxes frequently as they are often used as a means of communication between Katz faculty and administration and individual students. If you do not have a mailbox, please contact the Student Services office.

Bulletin Boards

Bulletin boards are located across from the printers in the Team Room area, outside of Suite 301, and on the basement level near the mailboxes.

BUSINESS LIBRARY

The Katz library is located on the first floor, Mervis Hall 121. Business librarians are available to answer any library-related questions and/or to help students use the library's various resources. The library contains a variety of academic resources and reference collections, the general book collection, periodicals collections, microfilm collection, and a group study room.

Please consult the <u>University Library System</u> website for information and hours for all University libraries across campus, including the Mervis Hall business library.

MISCELLANEOUS

STUDENT PROFESSIONAL ORGANIZATIONS

Students form a number of organizations throughout the year at Katz. These organizations provide governance, academic and social activities. Information about various clubs and organizations can be found online under the <u>Katz Student Life section</u> of the Katz MBA website. Information can also be found on <u>StudentNet under the 'Life @ Katz' tab</u>.

PARKING

Parking permits are not available during the day. However, students may purchase parking permits *for evening classes*. Contact the Parking Office at 204 Brackenridge Hall with inquires.

LOCKERS

Lockers are available for rent on the ground floor of Mervis Hall. Students should contact the Liz Agey, 301 Mervis Hall, 412-624-2863, for information regarding locker assignments. *Katz is not responsible for the security of any item stored in these lockers.* It is strongly recommended that you purchase a durable lock for your locker.

STUDENT HEALTH SERVICE AND INSURANCE

The <u>Student Health Service</u> office is located in Nordenberg Hall. Please reference the provided website for hours of operation and services provided. A member of the UPMC Student Health Insurance will attend the Orientation Module to answer any questions and assist students with student health plan registration. Any additional questions on UPMC Student Health must be directed to them at 1-888-499-6885.

TEXTBOOKS

The <u>University Store on Fifth</u> purchases and sells all textbooks for the University. The hours of operation for the book store can be noted on the provided website. Students may purchase books online with the Book Center <u>Course List Builder</u> website.

KATZ AREA DIRECTORS

ACCOUNTING

Harry Evans 238A Mervis Hall, 412-648-1714 jhe@katz.pitt.edu

BUSINESS ANALYTICS AND OPERATIONS

Jennifer Shang 230 Mervis Hall, 412-648-1681 shang@katz.pitt.edu

FINANCE

<u>Diane Denis</u> 368B Mervis, 412-624-0296 <u>diane@katz.pitt.edu</u>

INFORMATION SYSTEMS AND TECHNOLOGY MANAGEMENT

<u>Chris Kemerer</u> 276C Mervis Hall, 412-648-1572 <u>ckemerer@katz.pitt.edu</u>

MARKETING AND BUSINESS ECONOMICS

R. Venkatesh 332 Mervis Hall, 412-648-1725 rvenkat@katz.pitt.edu

ORGANIZATIONS AND ENTREPRENEURSHIP

John Prescott 246 Mervis Hall, 412-648-1573 prescott@katz.pitt.edu

Please reference the Katz MBA website for a complete listing of faculty.

KATZ SCHOOL ADMINISTRATION DIRECTORY

Agey, Liz MBA Programs, Student Activities & Events Coordinator

377 Mervis Hall, MBA Suite

412-624-2863

elagey@katz.pitt.edu

Bolden, Bev Student Services, Director of Student Services and Diversity

Recruiter – Masters Programs 374 Mervis Hall, MBA Suite

412-648-1668

bevb@katz.pitt.edu

Chatterjee, Rabikar Associate Dean, Katz Graduate School of Business & College of

Business Administration

372 Mervis Hall, Dean's Office

412-648-1623 rabikar@pitt.edu

Delaney, John Dean, Katz Graduate School of Business & College of Business

Administration

372 Mervis Hall, Dean's Office

412-648-1556

jtdelaney@katz.pitt.edu

Evans, Charmaine MBA Admissions, *Application Manager*

357 Mervis Hall, MBA Suite

412-648-1685

cbrantne@katz.pitt.edu

Fatica, Steve Academic and Career Advising, Assistant Director

305 Mervis Hall, MBA Suite

412-624-0151 scf25@pitt.edu Guzewicz, Greg Building Facilities Management and Lost-and-Found Services,

Facilities Manager 112 Mervis Hall 412-648-1548

gguzewicz@katz.pitt.edu

Keller, Thomas MBA Admissions, Director of Admissions, Recruiting & Enrollment

373 Mervis Hall, MBA Suite

412-648-1506 tkeller@pitt.edu

Lott III, Thomas Academic and Career Advising, Assistant Director

311 Mervis Hall, MBA Suite

412-648-1686

tlott@katz.pitt.edu

Pinzone, Kelly MBA Admissions, *Inquiry and Recruitment Manager*

301 Mervis Hall, MBA Suite kpinzone@katz.pitt.edu

Romano, Dana Academic and Career Advising, *Associate Director*

307 Mervis Hall, MBA Suite

412-648-1598

dcromano@katz.pitt.edu

Sabolsky, Patricia MBA Programs, Director of Special International Programs

301 Mervis Hall, MBA Suite psabolsky@katz.pitt.edu

Shapiro, Melissa Academic and Career Advising, *Director*

379 Mervis Hall, MBA Suite

412-648-7263

mfshapiro@katz.pitt.edu

Sloan, Eric Academic and Career Advising, Assistant Director

309 Mervis Hall, MBA Suite

412-648-2392

esloan@katz.pitt.edu

Snizaski, Nathan Student Services, Graduate Student Services Administrator

303 Mervis Hall, MBA Suite

412-648-1667

nsnizaski@katz.pitt.edu

Tsupros, Shaina Academic and Career Advising, *Associate Director*

313 Mervis Hall, MBA Suite

412-648-1510

smtsupros@katz.pitt.edu

Vuono, Erin Associate Director, *Admissions*

355 Mervis Hall, MBA Suite

412-648-1508

evuono@katz.pitt.edu