This week’s Did You Know:

**HAPPY HOLIDAYS!**
Katz IT wishes you a safe and happy Thanksgiving! Katz IT Services will be closed this Thursday and Friday, but CSSD’s help desk will be open 24/7 if you have a computer emergency. You can reach them at 412-624-HELP [4357]. Please also shut down your computer and peripherals over the Thanksgiving holiday if you’re not working in the building.

**KEEP YOUR DATA SAFE DURING INTERNATIONAL TRAVEL**
Do you know how to keep your information safe during international travel? Here are some important tips you might not know:

- Assume everything you do on your devices is being intercepted – information can be monitored
- Never use public WiFi, computers, or devices
- Keep your device with you at all times – don’t leave it in a hotel room
- Do not use unknown storage devices, including other people’s USB drives
- Update your operating system and all programs before you leave (not on the road)
- Remove any sensitive or confidential data and uninstall applications that you do not need before you go
- Verify your antivirus software is up to date
- All devices should be erased and rebuilt upon your return
- Change your passwords when you get back
- See more of CSSD’s recommendations for international travel here: [http://technology.pitt.edu/content/technology-guidelines-for-international-travel](http://technology.pitt.edu/content/technology-guidelines-for-international-travel)

Katz IT Services can loan faculty and staff members a laptop for international travel that will be rebuilt before it goes out and as soon as it is returned. If you would like to borrow a laptop for travel, please give us at least one week’s notice so we can prepare it for you. CSSD also offers loaner laptops and mobile phones to faculty and staff traveling abroad on University business. Email us at it@katz.pitt.edu, or call us at 412-648-1601 if you have any questions.

**THIS YEAR’S THANKSGIVING STATISTIC**
How much will Thanksgiving dinner cost this year, on average, for 10 people? According to the U.S. Farm Bureau, the total average cost of a turkey and all the fixings is down to a five-year low of $49.12 – a $.75 decrease from last year.
And don't forget:
If you have off-campus computers using the University version of Office and Windows and you get an error saying you need to activate your Microsoft license, just connect to the Pulse Secure client and re-try the activation wizard located in the System control panel. Or you can leave Pulse Secure connected and the computer on overnight – Office and Windows should activate, in time.